



From: Kylie Scott
Sent: Monday, 22 February 2021 6:25 AM
To: Task Force
Subject: feedback on the draft guide to managing work health and safety in the food delivery industry

The guide should address:

- Correct use and fit of bike helmets – it is common to see food delivery riders wearing a cap underneath their helmet – this practice affect the fit of the bike helmet in the event of an accident and is a significant risk to workers.
- The food delivery riders’ understanding of English as the majority of these riders are on temporary visas and all the information is provided to them in English
- Systems of work for providing first aid – do the food delivery riders carry first aid kits on their bikes or are first aid supplies available for them to access at the food outlets?
- Wearing of face masks when interacting with customers and use of hand sanitising gel to stop the spread of Covid 19 .