If you get injured at work

1 Tell your employer
Tell your employer as soon as you can. Your employer must notify the insurer within 48 hours. If your injury is serious, your employer must notify SafeWork NSW immediately on 13 10 50.

2 See your doctor
See your doctor and get a certificate of capacity for your employer to send to the insurer.

3 Recover at work
If you are able, stay at work or plan how to return to suitable work as early as possible.

You can make a workers compensation claim which may cover medical expenses, and weekly payments if you need time off work. Contact your employer’s insurer for more information.

Your employer’s workers compensation insurer is:

Your return to work coordinator is:

Evidence shows you recover from an injury better at work than at home. Being off work can affect your health and wellbeing, your financial situation and your relationships with family and friends. If a co-worker is off injured, stay in touch and support their return to work.

SafeWork NSW is the work health and safety regulator. The State Insurance Regulatory Authority (SIRA) regulates workers compensation insurance in NSW. The Workers Compensation Independent Review Office (WIRO) manages workers’ unresolved enquiries, or workers’ complaints about insurers.

For more information go to safework.nsw.gov.au or sira.nsw.gov.au or call 13 10 50. For WIRO go to wiro.nsw.gov.au or call 13 94 76.

This poster summarises the requirements of the Workplace Injury Management and Workers Compensation Act 1998 with regard to notifying injuries and making claims. Every employer must ensure information regarding notifying injuries and making claims is available at all times to workers as required under section 231 of the Workplace Injury Management and Workers Compensation Act 1998.